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kynect

independent associate

October 2, 2019

Kelly Williams

Kelly's Automotive Repair

341 D-Bob Industrial Drive--Unit B

Peachtree City, Georgia 30269

Dear Kelly --

I can count on one hand the number of honest, reputable car mechanics Roy and I have been blessed to have in our lifetime.

You, my friend, take honesty and great reputation to the next level.

The fact that, before you opened your shop, you traveled the world teaching other mechanics, speaks volumes in and of itself.

Thank you for taking care of our vehicle, and more importantly, taking care of our son's and daughter-in-law's vehicles. That family with our 3 grandsons is precious cargo indeed.

Recently I was fortunate to be in your shop when a not-so-happy customer arrived. Your sincerity, your respectful communication - your 'manner in which' - wasn't just above reproach. I witnessed you turn the whole situation around. This special attribute of yours that you shared you learned from your father, is what will continue to bless your success.

All the very best to you and Cassi!

Kindly,

Rory Williams